

Privacy Policy of the POD app

This is the privacy policy of the POD app. We adhere to ethical standards in collecting, using and safeguarding any and all data that is provided to us. Please read this privacy policy and our terms of use carefully before using this application. Using this application means that you have agreed to our terms of use and it signifies your acceptance of our privacy policy. In case that you do not agree with our terms and policy, you are requested to discontinue using our services.

Information Collection And Use

We collect several different types of information for various purposes to provide and improve our Service to you. This application obtains your information when you download the application, sign up and create a profile. The information that we collect include:

- Your name, your child's name, your child's age, your email address, your country, city, province, medical provider information
- Information you provide us when you contact us for help

In this policy, all the sensitive personal information that is collected from the user would be referred to as information. This information would be used to contact you to provide service information, notify about updates, send emails, notices and for marketing promotions. We will contact you if we need more information from you. The security of your contact number will be maintained and it will not be shared on the app or with any third parties. In the case that you do not want to continue sharing your information and want to delete your profile, you may contact us on support@apprays.io or contact us on +92303 2777297 and your profile will be deleted without any questions asked.

Automatically Collected Information

As is true for most mobile applications, as per the permissions you provide, we also automatically collect data including but not limited to the type of mobile device you use, your mobile device unique ID, IP address of your mobile device, your mobile's operating system, the type of mobile internet browsers you use, and information about the way you use our application.

Use of your Personal Information

The purpose of collecting your personal information is to provide better service, analyze trends, conduct research, learn about user patterns and gather demographic information and usage behavior. We do not sell, trade or rent your information to any third party unless

you authorize us to do so. At some times, third parties may be provided with aggregate statistical information about our customers, traffic patterns and related site information but this information will be in an aggregated form and will not contain any of your personal identifiable information. The POD app aims to improve your user experience, so we will occasionally send you emails about our services, products and discounts as they are considered an essential part of the services you have chosen.

We may disclose information:

- As and when required by law, to comply with a subpoena, court order or similar legal process;
- When we believe that this disclosure is necessary for the protection of rights and/or safety of any individual or to investigate fraud, address security, technical issues or to respond to a government request;
- To investigate potential violations of the terms of use;
- To protect against imminent harm to the rights, property or safety of the app or its users or the public;
- With third party service providers in order to conduct behavioral analysis and provide a better user experience;
- If the information about a minor is provided to us through the app, it must be done with the consent of the minor's legal guardian and such consent is deemed to be provided by your registration with us.
- Our service does not address anyone under the age of 18 ("Children"). If you are a parent or guardian and you are aware that your child has provided us with personal data, please contact us.
- If we become aware that we have collected personal data from children without verification of parental consent, we take steps to remove that information from our servers.

Access to your Personal Information

We do our best to ensure that the information provided by you is accurate and up to date and for this purpose we have provided you with profile access at any time and made the details provided editable. We adopt reasonable security measures to protect your password from being exposed or disclosed to anyone.

Links

Our service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Alerts

We may send you regular notifications or alerts through email or phone (sms/call) to inform you about the new features of our app, offer discounts or provide other information which we believe would be of interest to you.

Security

We are greatly concerned about guarding the security and confidentiality of the information of our users and for this purpose we provide physical, electronic and procedural safeguards. We only disclose that information to trusted and authorized employees who need that information in order to operate, develop or improve our services. Please be aware that while we strive to use commercially acceptable means to protect your data, we cannot guarantee its absolute security, as no security system can prevent all potential security breaches.

How long do we plan to retain user data

User data will be retained by the company as long as the account is active and for at least three years after. We may alter this practice according to the legal and business requirements. However, data may be deleted as needed in order to free up space for storage.

Firebase Analytics

We use Firebase Analytics to monitor and analyze the use of our Service. For more information on the privacy practices of Firebase, please visit the Firebase Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

User Communications

Information shared with us during communication may be stored by the company in order to process inquiries, respond to requests and improve the services we provide.

Changes to the Privacy Policy

Our privacy policy will also evolve as the company grows in order to cover new situations. We may update our Privacy Policy from time to time so you are advised to review the privacy policy regularly for changes. We will let you know via email and/or a prominent

notice on our service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy. The continued use of the app will be considered as your acceptance of the changes in policy.

Your Consent

Users of our app must be able to provide an informed consent prior to providing any information required for the use of our app. Registering to our app means consenting to our collection, processing, storing, disclosing and handling of your information as outlined in this policy and future amendments in the policy.

Contact Information:

Our customer support team will respond to all your queries at the earliest possible opportunity. If you have any questions about this Privacy Policy, you may contact us at:

support@apprays.io

+92 303 2777 297